



**Southern Oregon
School of Music**

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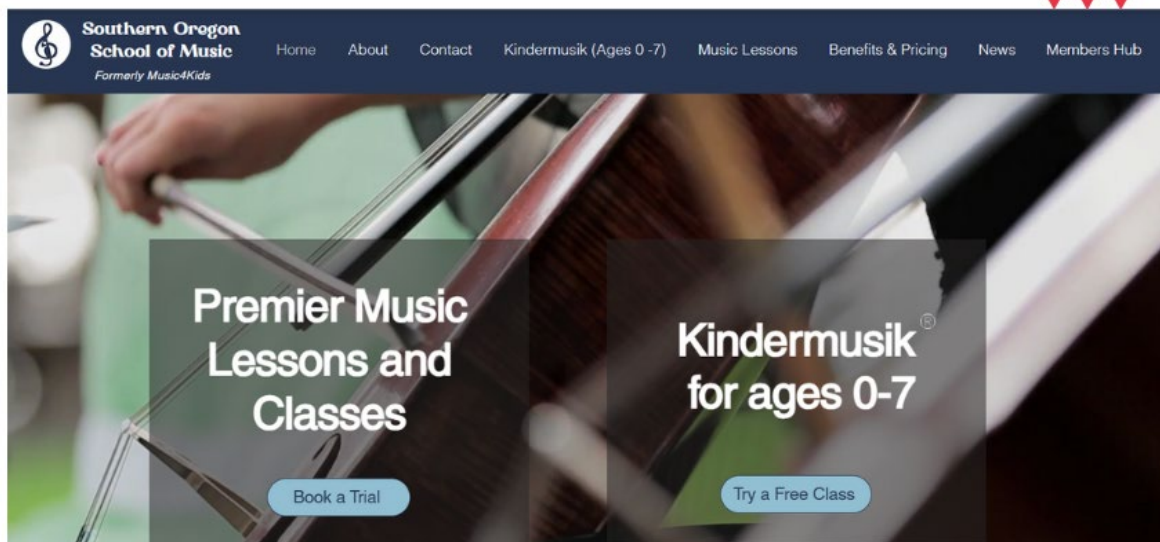


Welcome to the Southern Oregon School of Music!

We want your experience with us to be easy and enjoyable. To that end, we are providing this information about our membership terms and conditions so you know what to expect.

We Will Communicate With You by Email and/or Text Be sure to check your messages daily! Always update your contact information in the Members Hub at soschoolofmusic.com whenever anything changes.

Visit the Members Hub on Our Website at soschoolofmusic.com to manage your membership including canceling your attendance when you cannot be at a class or lesson, scheduling a makeup, pausing or canceling your membership, updating your payment information, and more!



Membership Continues Year-Round Membership continues year-round, including the summer. Membership ends when you cancel online in the Members Hub at soschoolofmusic.com.

\$30 Annual Membership Fee A \$30 annual membership fee is charged at enrollment and on September 1 of each year. This fee is waived for students who remain enrolled throughout the months of June, July, and August.

Monthly Tuition Your monthly tuition covers four weekly sessions totaling 48 weeks during the year (4 x 12 months). We are closed the week of Thanksgiving, two weeks at Christmas, and the week of Spring Break.

Students who start lessons after the first week of the month will pay a prorated amount for their first month of membership. There is no proration available for a student's final month.

Pricing for 2025-26

- **Trial Classes and Lessons**
 - Kindermusik trials: No charge.
 - Lesson trials: \$10. First month is discounted by \$10 when the student enrolls within 24 hours of the trial.
- **Kindermusik Foundations through Level 4:** \$71/month. Siblings under 1 yr. old in the same class are our guests and may also enroll in the Kindermusik Foundations class at no charge (childcare for older siblings provided for Foundations class only).
- **Kindermusik Musicians (Level 5):** \$89/month plus \$120/year (subject to change if prices increase) for instruments and materials charged at enrollment.
- **Kindermusik Saturday Playdates** (includes a craft and small instrument):
 - Single Playdate - \$32 plus \$12/sibling.
 - Ongoing Enrollment - \$28 plus \$12/sibling.
- **Choir:** \$55/month includes music loaned from our choral music library. \$30 for students already enrolled in a class or lesson.
- **Bands:** \$139/month includes music. \$70 for students already enrolled in a class or lesson.
- **Instrument Classes:**
 - New Students: \$139/month
 - Continuing Students: \$120/month
- **Private Lessons:** 30 minutes: \$159/month. 45 minutes: \$238.50/month.

Each June we adjust our pricing for new students. Ongoing students begin paying the new rate in September. This allows us to cover raises for teachers and increases in our operating expenses.

Cost of Books and Materials

Kindermusik: Tuition rates include all online resources and the Kindermusik App. Materials for Kindermusik Level 5 Musicians are charged at enrollment.

Instrumental and Vocal Classes and Lessons: Tuition rates include initial method books. Additional books and materials as needed will be charged to the family's payment method on file.

Secure Automated Monthly Payments Tuition is automatically charged to your card on the 1st day of each month.

Late Payment - Fee: If not paid by the 10th of the month, a \$25 late fee will be charged.

Late Payment – Suspension of Lessons If not paid before the 10th of the month, your lessons may be temporarily suspended until payment is made. Please communicate with us if you have extenuating circumstances.

Stay Home If You Are Ill We want everyone to stay healthy. You must stay home if you or your child have any symptoms of illness. If you come to a lesson with symptoms, you will be asked to return home. It is not acceptable to attend wearing a mask in this case.

Cancel Online to Guarantee that your Teacher is Notified and to Receive a Makeup

Credit: To receive a makeup credit you must cancel online.

- Instrumental and vocal students must cancel at least 4 hours prior to your class or lesson to receive a makeup credit.
- Kindermusik families can cancel online any time up to the start of the class to receive their makeup credit.

Classes and Lessons canceled for Inclement Weather We generally remain open even if school districts are canceling classes. If any of our teachers are unable to travel to Southern Oregon School of Music due to inclement weather, we will cancel that teacher's classes and lessons and will notify their students by email and/or text. In this case, a makeup credit will be added to your account. Please schedule your makeup online if possible (instructions in the Members Hub at soschoolofmusic.com). If you are unable to find a suitable time online, discuss a makeup time with your teacher at your next lesson.

Substitute Teachers If your teacher is unable to teach a lesson, Southern Oregon School of Music may provide a qualified, experienced substitute teacher. If you cancel a lesson with a substitute, you will receive a makeup credit with the substitute teacher.

Teacher-Canceled Lessons If a substitute teacher is not available, Southern Oregon School of Music will provide a makeup credit. Please schedule your makeup online (instructions in the Members Hub at soschoolofmusic.com). If you are unable to find a time online, discuss the makeup time with your teacher at your next lesson.

How Makeups Work

Kindermusik

- Families receive a makeup credit by canceling online any time before class starts.
- Makeup credits (limited to 3 at one time) expire when you cancel your membership.
- Schedule makeups online (instructions in the Members Hub of our website). If no times are available for your level, you may email or call the office and let us know that you would like to schedule a makeup in our monthly Saturday playdate.
- Makeup credits may not be used to pay for regularly scheduled lessons or classes.
- Makeup credits may not be used during a pause.

Lessons, Group Classes, and Ensembles

- Students receive a makeup credit by canceling online at least 2 hours in advance.
- Makeup credits (limited to 3 at one time) expire after one month.
- Schedule makeups online (instructions in the Members Hub at soschoolofmusic.com). If you are unable to find a time online, discuss the makeup time with your teacher at your next lesson.

How to Request a Schedule Change To request a schedule or class change, complete the online form in the Members Hub at soschoolofmusic.com.

Pausing Your Membership *This option is not available for performing groups or classes in which the students are learning together at the same pace.*

How Pauses Work

- To pause your membership for one or two complete months during the school year or up to three complete months in the summer, fill out and submit the online form in the Members Hub at soschoolofmusic.com by the 24th of the month.
- Your automatic payments are suspended during your pause and will resume on the first of the month in which you indicate that you will return. If you decide not to return, cancel your paused membership before the 24th of your last pause month so that your automatic payments do not resume.
- Families who pause their membership during the summer are required to pay the Membership Fee again when they return (the fee is waived for those who remain enrolled without pausing for the months of June, July, and August).
- Your lesson time or your place in a class is not held for you during a pause. It is possible that you will need to be placed on a waiting list if your class or lesson time is full when you return.
- Students may not use make-up credits during the time of a pause.

Canceling Membership To cancel your membership, submit the online form in the Members Hub at soschoolofmusic.com before the 24th of the month.

Monthly Parent-Teacher Week The last week of the month is Parent-Teacher week when we ask parents of minor children to stop in for the last five minutes of the lesson to connect with the teacher about their child's progress.

Parental Supervision of Minor Children Required Parents remain responsible for the supervision of their minor children on our premises. For their own safety, students under the age of eleven must be accompanied to and from their class or lesson and accompanied in waiting areas by their parent/guardian. Students older than 11 may be dropped off at the door of our building and must wait inside the building after their class or lesson until parents arrive.

Photo and Video Release. Southern Oregon School of Music reserves the right to share photos and videos of classes, lessons and events in print and online. Images will not be identified using names or personally identifying information without written approval. To opt out, please submit the "Photo/Video Opt Out" online form in the Members Hub at soschoolofmusic.com.